



GRUNTS MOVE JUNK

# VALUATION OPTIONS

**DON'T LEAVE HOME WITHOUT IT!**

Most accidents occur when you least expect them or when you're not covered for them. Grunts Move Junk, Junk Removal and Moving valuation gives you an easy way to protect your household items while moving.

**3% CLAIM RATE!**

Moving valuation is a crucial form of protection against any damage to your personal belongings. The moving and storage industry has a 20% damage claims rate while Grunts Moving Services maintains a 3% damage claims rate.

Grunts Moving Services strives to maintain the highest quality of service and our movers work hard to make sure your valued possessions are moved safely. Every customer is well protected while using Grunts Moving Services.

Sign in the box selecting your level of coverage.

| Customer's Signature  | Insurance Type                           | Furniture Coverage              | Wall & Floor Coverage | Price |
|---|--|---------------------------------|-----------------------|-------|
|  | <b>Good</b><br>(Basic Carrier Liability) | Limited to \$0.60 Per Pound     | Limited to \$25       | Free  |
|  | <b>Better</b><br>(Partial Valuation)     | \$1.25 Per Pound up to \$10,000 | Up to \$150           | \$95  |
|  | <b>Best</b><br>(Full Valuation)          | \$6.00 Per Pound up to \$40,000 | Up to \$600           | \$195 |

### "Insurance"/ Valuation to move?

Just like auto insurance or a home-owner insurance policy, moving valuation is a crucial form of protection against any damage to your personal belongings. At Grunts Move Junk, Junk Removal and Moving we strive to maintain the highest quality services. Our movers work hard to get your valued possessions moved safely across town. However, despite all efforts and precautions, small damages may occur. This simple piece of paperwork can protect your belongings-covering the full amount or partial value of your items that will give you the peace of mind come moving day.

#### Basic Carrier Liability

Basic Carrier Liability is the minimal amount of liability that must be provided to any consumer when transporting goods at no extra charge. Also called the "released value," this valuation policy is limited to 60 cents per pound per article. Under this coverage, if a 100-pound item valued at \$1,000 was lost or damaged and you agreed to a released value of shipment, the mover would be liable for no more than \$60.00.

#### Partial Value Valuation

Partial Valuation is our most popular valuation product. It provides an increased level of protection against damages to furniture, walls, and floors. The valuation coverage is \$1.25 per pound and \$150 towards the repair of wall/floor damage with a \$0 deductible. Under this option, a 100 pound item that was lost or damaged would be covered up to \$125.

#### Full Valuation

The Full Valuation offers the highest level of protection. The furniture coverage is set at \$6.00 per pound. Wall and Furniture Damage is covered up to \$600.00. Under this option, a 200 pound item that was damaged would be covered up to \$1,200.00.

|                          |                            |
|--------------------------|----------------------------|
| Customer's Printed Name: | Crew Chief's Printed Name: |
| Customer's Signature:    | Crew Chief's Signature:    |
| Date:                    | Date:                      |



**GRUNTS MOVE JUNK**

# POLICIES AND LIMITS OF LIABILITY

**Initial Fees:** The customer agrees to pay a \$100.00 fee on the day the move is scheduled with Grunts Moving. Grunts Moving reserves the right to require the customer to deposit a payment of 30% of the total cost of the move for which Grunts Moving is being engaged in lieu of the aforementioned \$100.00 fee if the move is beyond a 60 mile radius from Grunts Move Junk, Junk Removal and movings prevailing jurisdiction. All fees set forth in this section are non-refundable except in the event that the customer provides written notice of the cancellation of the scheduled move in excess of 3 weeks prior to the date of the scheduled move or at the discretion of Grunts Moving. It is the sole responsibility of the customer to ensure that the written notice of the cancellation is received and acknowledged by Grunts Moving.

**Payment in Full, Applicable Late Fees and Interest Rates:** The customer further agrees to and must pay in full all amounts owed upon completion of the move. If the form of payment given upon completion of the move fails, you authorize Grunts Move Junk, Junk Removal and Moving to charge the credit card we have kept on file for you, in partial or full satisfaction of the amount owed, while also using your booking fee to satisfy the amount owed. If the customer fails to pay the amount owed, interest at the rate of 1% per month shall accrue on the unpaid balance of the amount due beginning 30 days after completion of the move. Additionally, a \$100.00 penalty shall be charged for the failure to pay in full the amount owed within 30 days after completion of the move.

**Controlling Law:** These Policies and Limits of Liabilities shall be governed by and construed in accordance with the laws of the Commonwealth of Virginia, without any regard or reference to conflicts of law principles.

**Submission of Jurisdiction:** Any disputes arising directly or indirectly from the performance of either Grunts Move Junk, Junk Removal and Moving or the customer of any obligation under these Policies of Liabilities shall be subject to the jurisdiction of either the General District or Circuit Court for the City of the prevailing jurisdiction whichever is appropriate, and Grunts Moving Services (a division of Grunts Move Junk) and the customer irrevocably consent to the non-exclusive jurisdiction of said Courts. The sole exception to this exception to this Submission to Jurisdiction clause shall be, at Grunts Moving sole option, any aforementioned dispute may be submitted to and settled by binding arbitration before a single arbitrator appointed in accordance with the applicable rules of the American Arbitration Association ("AAA"), convened under the rules of the AAA and held in the City of Worcester, Massachusetts. In the event that any dispute is submitted to arbitration, the decision of the arbitrator may be entered in a court of competent jurisdiction and will be deemed to have the same effect as a final order of that court. In the event that Grunts Moving Services prevails in the litigation, arbitration or other proceeding undertaken pursuant to this section, Grunts Moving Services shall be awarded all costs of the litigation, arbitration or other proceeding, including but not limited to costs and reasonable attorney's fees incurred in preparing for and conducting the litigation, arbitration or other proceeding.

**Debt Collection Efforts:** In the event that Grunts Move Junk, Junk Removal and Moving attempts to collect a debt, successfully or unsuccessfully, arising from these Policies and Limits of Liabilities in lieu of or prior to resorting to the submission of the dispute to the General District of Circuit Court of the City of prevailing jurisdiction binding arbitration or other proceeding, the customer shall be responsible for reimbursing Grunts Moving for all attorney's fees and costs incurred in the debt collection attempt(s).

**Severability Clause:** If any provision of these Policies and Limits of Liabilities or the application thereof to any person or circumstance shall be determined to be invalid, illegal or unenforceable, be served, in whole or in part, and the remainder of these Policies and Limits of Liabilities and the application thereof to any other person or circumstance shall remain in full force and effect and shall be enforceable to the fullest extent permitted by law.

**High Risk Maneuvering:** We are often requested to perform tasks that border on the impossible. For example, squeezing a 36" couch through a 36" door will invariably cause damage. Grunts Moving Services will not be responsible for any damaged caused by maneuvering items through extremely tight walk-ways or out windows.

**Valuation:** The desired level of moving protection must be selected prior to the start of the move and cannot be changed upon commencement of the move. Repair to furniture, wall, and floor damage will be done to 90% match by a professional. The level or repair will not look exactly like the original product, but every effort will be made to ensure your satisfaction. It will be the option of Grunts Moving Services to repair, replace, salvage, or offer a cash settlement based on your damage claim. If no level of valuation is selected you agree to valuation at \$0.60 per pound. Grunts Moving Services reserves the right to salvage damaged items protected under the full (BEST) valuation. The damage claim can be filled out online at [www.GruntsMoveJunk.com](http://www.GruntsMoveJunk.com).

**Items Packed by Customer:** Damage to items packed by the customer are not the responsibility of Grunts Moving Services. If the items were not packed to our standards by our employees, then we cannot be held liable due to improper packing methods and/or materials used by the customer.

**IKEA and Press-board Furniture:** Grunts Moving Services can not be responsible for press-board or simulated wood furniture. Much of the budget priced furniture today is made from pressed wood. This type of material is not structurally sound. Specifically, IKEA pieces seem to be made only for a one-time assembly and are not meant to be moved. Grunts Moving Services will not be responsible for assembly of items if directions are not provided. We will do our best, but Grunts Moving Services needs the "blue-prints." Grunts Moving movers will do their best to transport these items for you in a safe and careful manner, but because pressed wood furniture is so unstable we are unable to offer cargo valuation or increased insurance on these pieces.

**Factors Affecting the Price of your Move:** The time it takes to complete your move will be affected by factors outside of our control including: (1) Your level of preparation and packing before our arrival, (2) The cleanliness of the work environment, (3) The amount of furniture/boxes/stuff that we are to move, (4) Traffic, (5) Weather, (6) The distance from the main access point of your residence/office to the truck at the point of origin and point of destination, (7) The size of any elevator, (8) The ability to reserve the elevator for the duration of the move, and (9) Third parties such as Realtors, APT leasing agents, title closing agents, and storage location managers.

**Acts of God:** We are not responsible for damage occurred during your move because of rain, snow, sleet, high-wind, or other adverse weather conditions.

**DO NOT PACK LIST:** Grunts Move Junk, Junk Removal and Moving cannot transport plants, perishable items or hazardous materials including:

- |                |                  |                       |            |
|----------------|------------------|-----------------------|------------|
| Acid           | Cleaning Fluid   | Liquid Bleach         | Pesticides |
| Aerosols       | Fertilizer       | Loaded Weapons        | Propane    |
| Ammunition     | Fireworks        | Matches               | Tanks      |
| Batteries      | Gasoline Poisons | Motor Oil             | Weed       |
| Car Batteries  | Kerosene         | Nail Polish & Remover | Killer     |
| Charcoal       | Lamp Oil         | Paints                |            |
| Chemistry Sets | Lighter Fluid    | Paint Thinner         |            |



**Internal Mechanical Workings:** Grunts Moving Services can not be responsible for the internal parts of an item that affect its working condition. This is especially true of television sets, grand-father clocks, pianos, radios, DVD players, stereos, computers, musical equipment, and speakers.

**Third Party Transfer:** Grunts Moving Services can not be responsible for items after they have been transferred to a third party truck load up only, truck unload only, portable-on-demand storage, or storage facility.

|                          |                       |
|--------------------------|-----------------------|
| Customer's Printed Name: | Customer's Signature: |
| Date:                    |                       |

